EDUCATION
- B.S. Zoology
  University of Washington
  Seattle, WA

CERTIFICATIONS
- Medical Laboratory Technician, MLT(ASCP)^{cm}
- Technologist In Cytogenetics, CGSp(ASCP)^{cm}
- Technologist In Hematology, HemSp(ASCP)^{cm}
- Certified Laboratory Consultant (CLC)

ACCREDITATIONS
- A2LA Inspector
- ISO 15189 Trained

PROFESSIONAL SOCIETIES & ASSOCIATIONS
- American Society for Clinical Pathology
- The American Society for Clinical Laboratory Science

KELCEY TERRELL, CGSp(ASCP)^{cm}, HemSp(ASCP)^{cm}, MLT(ASCP)^{cm}
STRATEGIC HOSPITAL TECHNICAL SPECIALIST

Kelcey joined Incyte Diagnostics in 2012. She has current certifications with ASCP as an MLT, and Specialists in both hematology and cytogenetics, and Certified Laboratory Consultant from AMT.

Kelcey graduated with a BS of Zoology from the University of Washington. After graduation, she served two and a half years in the United States Peace Corps as a secondary math and science teacher in the South Pacific. When she returned stateside, she completed a two year internship for medical laboratory technology at Sacred Heart Medical Center/Wenatchee Valley College. When she completed her internship, she was hired at Sacred Heart Medical Center as an MLT in hematology/chemistry. After three years she transferred to the cytogenetics department and was trained as a cytogenetic technologist. During her years in cytogenetics the department was transferred to PAML, and she transitioned from technologist to technical specialist to technical supervisor. At this time she also worked for Puget Sound Blood Center (Bloodworks) as a tissue retrieval specialist, performing tissue retrieval from cadavers for donation.

Kelcey started her career at Incyte as operations manager, with direct oversight over histology, cytology, accessioning, transcription, molecular pathology and the pathology assistants. She took on the role of company safety officer, acting as a liaison with the Department of Ecology, OSHA and fire department. Kelcey increased her knowledge of accreditation and compliance with accrediting bodies such as CAP, JCAHO and the Washington State Department of Health to better support Incyte's main laboratories and over 100 laboratory medical directorships across the Pacific Northwest.

In 2014 Kelcey became Incyte's corporate quality assurance officer. This position allowed her to create both the technical and professional quality management programs with a focus on compliance with the professional OPPE (Ongoing Professional Performance Evaluation) and FPPE (Focused Professional Performance Evaluation) programs. Introduced to the LEAN program at Henry Ford Health Systems by Dr. Richard Zarbo, Kelcey championed LEAN practices at Incyte and led many teams through successful projects, resulting in increased efficiency and decreased costs. In 2017 she received training as an American Association for Laboratory Accreditation (A2LA) inspector. The American Association for Laboratory Accreditation (A2LA) is a nonprofit, nongovernmental, public service, membership society. They are the only independent, nonprofit, internationally recognized accreditation to ISO 15189:2012. Kelcey will use her expertise to position Incyte to obtain their own ISO15189 accreditation and support Incyte clients with services such as self-inspections and additional support to lab managers and hospital/clinic administrators on accreditation/compliance issues.

In 2018, Kelcey transitioned to her current role as strategic hospital technical specialist. This allows her to focus on compliance and accreditation support to the numerous clinical laboratories with medical directorship oversight by Incyte pathologists. In this role, Kelcey provides an additional layer of support to the clinical laboratory managers and assists in the training of new lab managers by providing them with a proven structure that enables them to be successful in reporting out accurate, timely and quality laboratory results.

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